



# Members Credit Union

## eStatements Sign-up Electronic Statement

**Yes**, I want to receive my statements electronically at the email address below. I understand that I will not receive a paper statement through standard mail. I also realize that I must sign in to MCU@Home, Members Credit Union's online home banking product, and establish a new PIN number as soon as my account is activated. By signing this form, I affirm that I have read, understood, and committed to Members Credit Union's Electronic Statement Agreement.

\_\_\_\_\_  
E-mail Address

\_\_\_\_\_  
Name (Please Print)

X \_\_\_\_\_  
Signature Date

For internal use only: Account Number _____ Referred By _____
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# Members Credit Union

## ELECTRONIC STATEMENT AGREEMENT

By signing the Electronic eStatement agreement, you agree to accept your periodic account statements (eStatements) online.

### Scope of Consent:

*E-Statements:* Your eStatements will include the periodic account and transaction activity for your deposit and loan accounts; as well as electronic funds transfer (EFT) activity. We will provide your eStatements to you each month through an e-mail notification and link to a secure site where your eStatements will be posted. You must sign in to MCU@Home, Members Credit Union's online home banking product, and establish a new PIN number as soon your account is activated.

*Hardware/Software Requirements:* You may print or save your eStatements as PDF documents. To view eStatements online, you must have a computer, Internet access, and web browser.

### The minimum standards are:

- Adobe Acrobat Reader, 4.0 or higher (only required when printing or saving your eStatements).
- An Internet browser using 128 bit encryption or higher.

*Withdrawal of Consent:* You have the right to withdraw your consent to receive future eStatements. There are no fees or restrictions on the online access service for choosing to withdraw your consent. You must give us your withdrawal instructions by phone at 336-748-4800(option 5) or 1-800-951-8000(option 5), or you may write us at the address listed below: Members Credit Union/ATTN: Member Services/P.O. Box 5297/Winston Salem, NC 27113-5297

*Paper Option:* If you subscribe to eStatements, you will no longer receive paper statements in the mail. You have the right to request and receive a paper copy of your e-statements at any time by contacting us, using either of the methods listed above. There will be a fee of \$2.00 to request a paper copy of a statement we have previously provided to you electronically. If an email notification is returned as undeliverable, we will cancel your eStatements service and mail you paper statements. It will then be your responsibility to re-apply for eStatements, if you choose to continue receiving them. You may re-enroll for eStatements at any time after cancellation, for no charge, by providing us with a valid email address, using the above contact information.

*Other Agreements with the Credit Union:* The terms, conditions and disclosures of the Membership Agreement are incorporated herein by reference as if set forth verbatim; and said Agreement will continue to govern all aspects of our relationship except to the extent specifically modified in this Electronic Statement Agreement.