



# Update

September 2009

*Published Monthly for Members Credit Union Reps and Other Key Sponsor Personnel  
Visit [www.memcu.com](http://www.memcu.com) to see our great rates!*

## *Credit Card Act of 2009*

### *WHAT DOES IT MEAN FOR OUR MEMBERS?*

In order to comply with the Visa Credit Card Act of 2009, Members Credit Union has been required to change due dates on a large number of our members' loans. Even though the legislation was passed to address certain practices by large credit card providers, as an unintended consequence it required most credit unions, including Members Credit Union, to change payment due dates on a large number of non-credit card loans. MCU uses an open-ended agreement on the vast majority of our loans, except for certain mortgage products. Because our loans are open-ended we must comply with this new legislation.

So what does this mean for our members? Members who have an unsecured loan with a monthly due date on the last day of the month will not be affected in any way. Payments will continue to be due on the last day of the month.

Members who make their payment monthly and had a loan with a due date on the first of the month, most notably all fixed rate car loans, will notice a change in their payment due date. These members' due dates have moved from the first day of the month to the 28th. The 28th will be their due date for the remainder of the loan. Members who make their loan payments through payroll deduction/automatic transfer do not have to take any action. Their

loan payment will still be transferred on the first day of the month.

Members who have scheduled their payments on a weekly, bi-weekly, or semi-monthly basis will notice the biggest change to their statement. Beginning in September, these members will have their due date changed to the 28th as well. In addition, their statement will now reflect a monthly payment. For example, if the member has a payment of \$60 per week the statement will show a monthly payment of \$240 (4 x \$60). If the member makes a bi-weekly or semi-monthly payment of \$120, the statement will reflect a monthly payment of \$240 (2 x 120). Please note that payments will continue to be posted to the member's loan account weekly, bi-weekly etc., as requested. Our processing system will automatically track the payments and advance the loan due date at the

appropriate time.

Admittedly, this is all a bit confusing. However, **the member does not have to take any action and no payroll deduction amounts need to be changed.** If you have any questions or would like additional information about the Credit Card Act and how it will affect your employees please call your local branch office or our Member Service Department at 1-800-951-8000, or visit our website, [www.memcu.com](http://www.memcu.com).



## Plan Ahead with MCU's Vacation Club

It is never too early to start saving for next year's vacation with an MCU Vacation Club account. Much like our vastly popular Christmas Club account, members fund a Vacation Club throughout the year to save for a planned vacation.

A Vacation Club account can be opened through payroll deduction with no initial deposit. The dividend rate for our Vacation Club is the same as our Christmas Club. Vacation Club deductions continue, unless stopped by the member, even after the money is withdrawn for vacation. Continuing the deductions uninterrupted allows the saving to begin immediately for next year's getaway.



Unlike our Christmas Club, there is not a specified date that members receive the money saved in the account. Members simply call us when they would like to receive their Vacation Club check, or, for faster access, TELL-COM, or MCU@Home can be used to transfer the funds to an MCU savings or checking account.

If you have any questions about our Vacation Club account please call your local branch office or our Members Service Department.

## Free Representative Training

If you are a new sponsor company credit union representative who would like initial training, or you are a long time representative who would like a refresher course on credit union policies and procedures, please contact Donna Henry, our Director of Sponsor Affiliations, to attend a training session.

Classes are free and run from 10:00 a.m. to 1:00 p.m., with lunch provided. You can reach Donna at 800-951-8000, ext. 138, or [donna@memcu.com](mailto:donna@memcu.com).

Hickory - September 16, 2009

Winston-Salem - October 14, 2009

Hickory - November 18, 2009

## Miscellaneous Information

- You are invited to attend one of our sponsor company representative appreciation lunches in November. A complete list of times and places will be available in next month's *Update*.
- Members Credit Union currently has a number of previously owned vehicles for sale. We offer these vehicles at 0% financing (with credit approval, of course) with no down payment required. To view a list of available vehicles visit [MCUCars.com](http://MCUCars.com). Call Mike Loggins at 1-800-951-8000 ext. 128, or Jon Hamby ext. 123, if you have questions about any of the vehicles listed.
- Private Student Loans are still available through our partner CUNA Mutual Insurance Group. To apply for a private student loan to help with col-

lege tuition and expenses visit [www.memcu.com](http://www.memcu.com) and click on the CompleteEd icon. Or, you may call 800-798-1660 to apply over the phone.

- If you would like informational packets about Members Credit Union for your new employees, please call Renee Fisher at 1-800-951-8000, ext 148. Our new employee packet includes a brief overview of our products and services, a membership application, and a payroll deduction form. Or, you can order online at [www.memcu.com](http://www.memcu.com). Under the "Sponsor Company" tab, click on "Sponsor Rep Info" then "Need More Supplies".
- Save time and money by paying bills the easy way with [eBill@MCU](mailto:eBill@MCU). All you need to get started is an MCU checking account and a computer. Go to [www.memcu.com](http://www.memcu.com) and click on [eBill@MCU](mailto:eBill@MCU) for a quick demo of the product.